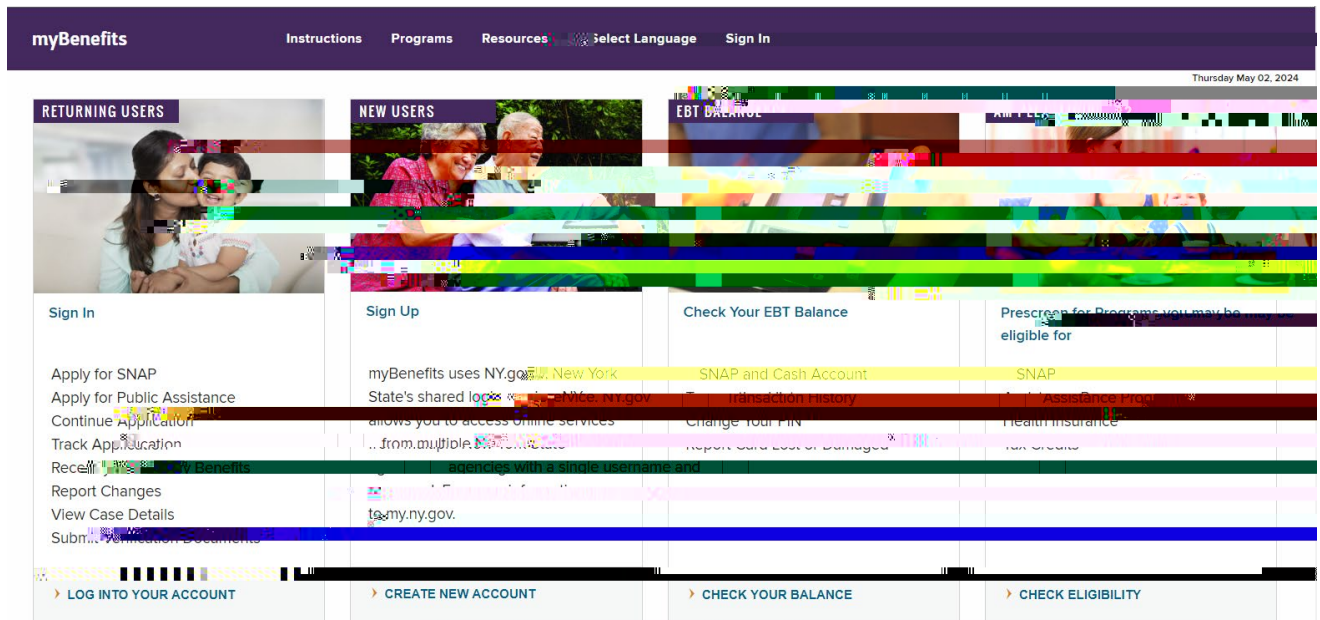


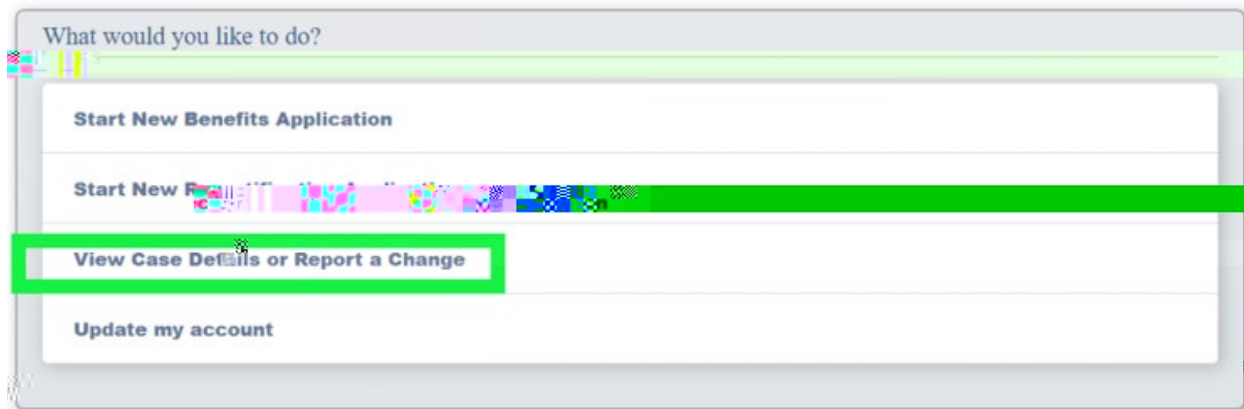
How to obtain proof of receipt of

Accessing documents through myBenefits

myBenefits can be accessed by visiting: <https://mybenefits.ny.gov>. If you do not already have an account, you may create one.



After creating or logging into your account, the myBenefits dashboard will be accessible and you will be able to view your case details, as shown below.



To view your case details or to report a change you must enter your client identification number (CIN).

Once you have entered your CIN, you will be able to view details about your case, including information that serves as proof that you are in receipt of PA, also known as TA or CA benefits.

myBenefits Account Print

Your myBenefits Account allows you to see case information for an active Temporary Assistance, Supplemental Nutrition Assistance Program and HEAP case where you are the Applicant/Payee.

If you do not see the benefits for all active cases where you are listed as the Head of Household, you will need to contact your caseworker.

If you feel your information has been accessed by someone other than you or without your permission, you may disable this View Case function by clicking the button below. Once you disable this function, you will not be able to view your case and budget information. To reinstate this function you must contact your local district SNAP office/worker.

[Disable Account](#)

Contact Info

Applicant/Payee : MS A MAW11SYNC2

Home Address : 40 NORTH PEARL ALBANY NY 12243

Mailing Address :

Phone : (518) 123-4567

[Check your Electronic Benefits Transfer \(EBT\) Balance](#) [Report](#)

MAW11SYNC2 [Collapse All](#) [Expand All](#)

Household Members

Name	DOB	Relationship
MS A MAW11SYNC2	01/01/1981	Applicant/Payee/MA ID Card Recipient
CHILD1 C MAW11SYNC2	02/01/2010	Daughter

Temporary Assistance [Expand](#)

Case Type	Case Name	Benefit Recipients	Semi-Monthly Cash Grant Amount	Effective Date From	Effective Date To
Family Assistance	MAW11SYNC2 MS	CHILD1 C MAW11SYNC2 MS A MAW11SYNC2			

Total grant Amount : \$215.00

Amount DSS restricts from utilities : \$0.00

Amount DSS restricts from shelter : \$0.00

Amount DSS restricts from fuel : \$0.00

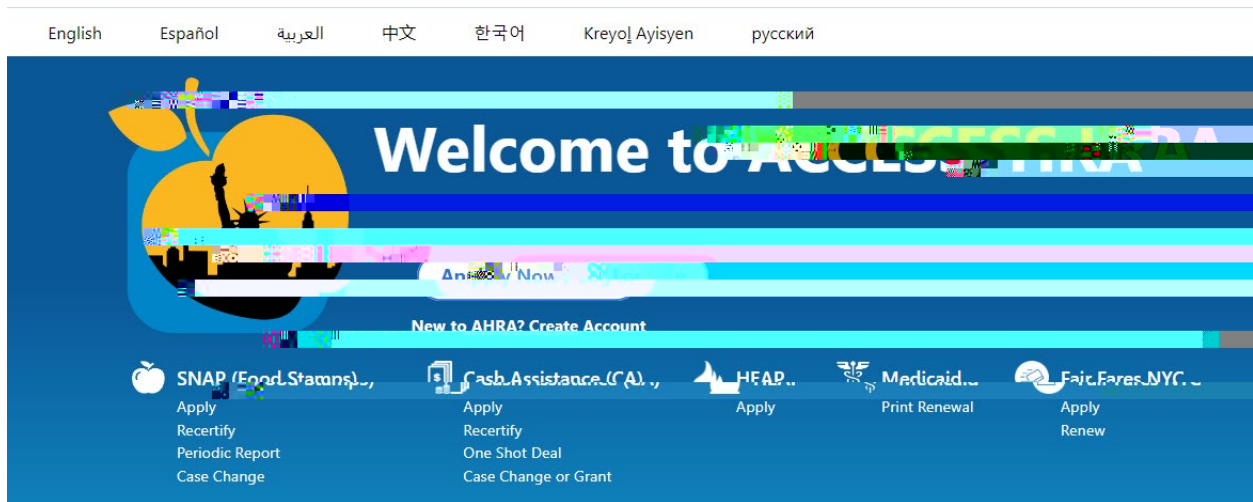
The information we used to calculate your Temporary Assistance Benefit:

[Exit](#)

Accessing documents through ACCESS HRA

ACCESS HRA can be accessed by visiting: www.nyc.gov/accesshra. If you do not already have an account, you may create one.

Click [Apply Now/Log In](#) to get started



Log In screen



When creating an ACCESS HRA account, enter your date of birth **and** social security number or client identification number (CIN) to find your case. Your CIN is an 8-character code which is a

After logging into your ACCESS HRA account, you can do the following on the website and the App:

- View their case status and/or call

You can find documents supporting that you are in receipt of PA, also known as TA or CA

Accessing documents through

Similar to the website, you can find documentation supporting that you are in receipt of PA, also known as TA or CA, benefits in your “Documents” or “E-Notices”.

